

Welcome to the ENSW Peer Learning Workshop











Housekeeping Items

 If you need CME please be sure to sign in and get the required forms to complete for credit.

• If you would like to be reimbursed for mileage please see the ENSW staff at the front table to get the reimbursement forms.

Continuing Medical Education (CME) Faculty/Speaker Disclosure

In compliance with the ACCME/NMMS Standards for Commercial Support of CME, Arthur Kaufman, Robert Rhyne, Danelle Callan, Carolina Nkouaga, Alisha Herrick have been asked to advise the audience that they have no relevant financial relationships to disclose.

This activity has been planned and implemented in accordance with the Essential Areas and polices of the New Mexico Medical Society (NMMS) through the joint sponsorship of HealthInsight New Mexico and [name of organization(s)]. HealthInsight New Mexico is accredited by the NMMS to provide Continuing Medical Education for physicians.

HealthInsight New Mexico designates this [learning format] for a maximum of **5 hours** AMA PRA Category I Credit(s) tm. Physicians should claim only the credit commensurate with the extent of their participation in the activity.

Continuing Medical Education (CME) Planning Committee Disclosure:

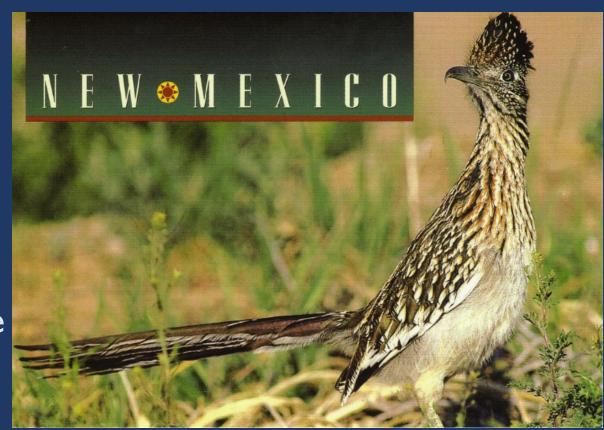
In compliance with the ACCME/NMMS Standards for Commercial Support of CME, **Carolina Nkouaga, Danelle Callan, Alisha Herrick** have been asked to advise the audience that they have no relevant financial relationships to disclose.

This activity has been planned and implemented in accordance with the Essential Areas and polices of the New Mexico Medical Society (NMMS) through the joint sponsorship of HealthInsight New Mexico and [name of organization(s)]. HealthInsight New Mexico is accredited by the NMMS to provide Continuing Medical Education for physicians.

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Introductions

- Name
- Community/Region
- What makes your community great?
- Clinic or Organization
- Role within your organization
- What does teamwork look like in your organization?



EvidenceNOW Background

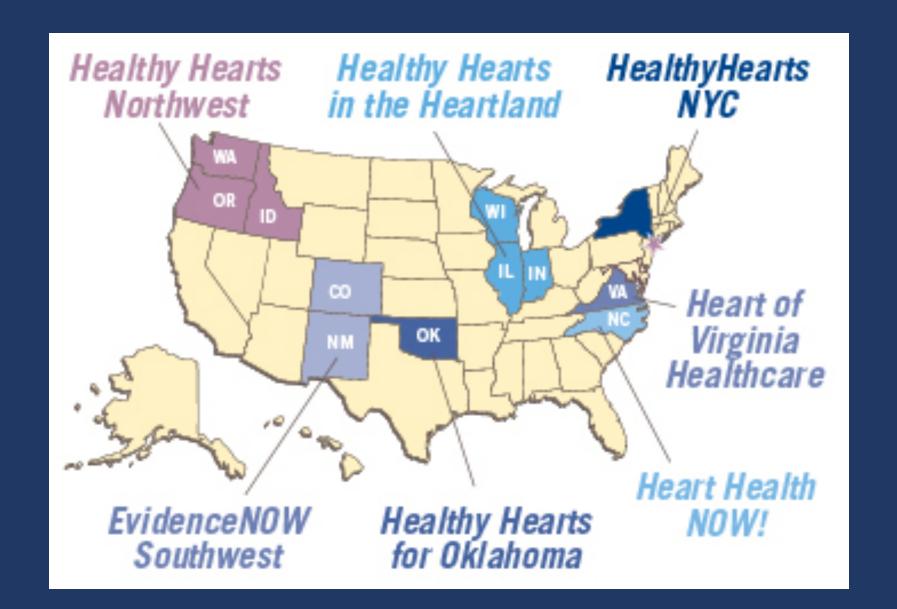
• ACA

Primary Care Health Extension

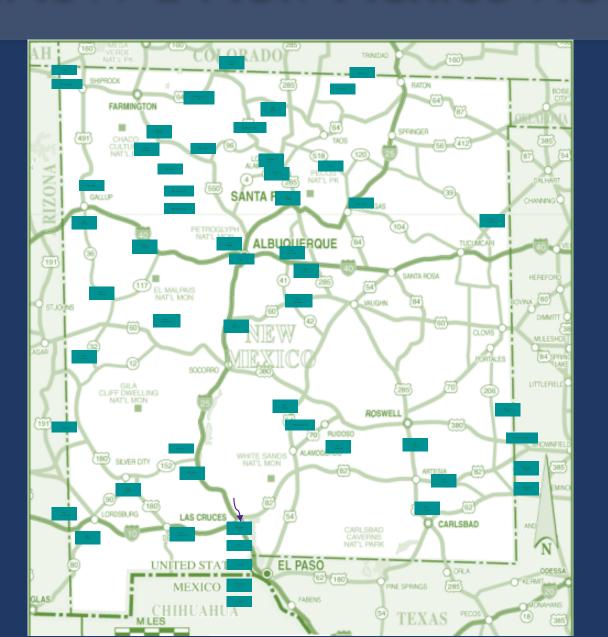
• IMPaCT Grant

EvidenceNOW

A National View of Evidence NOW

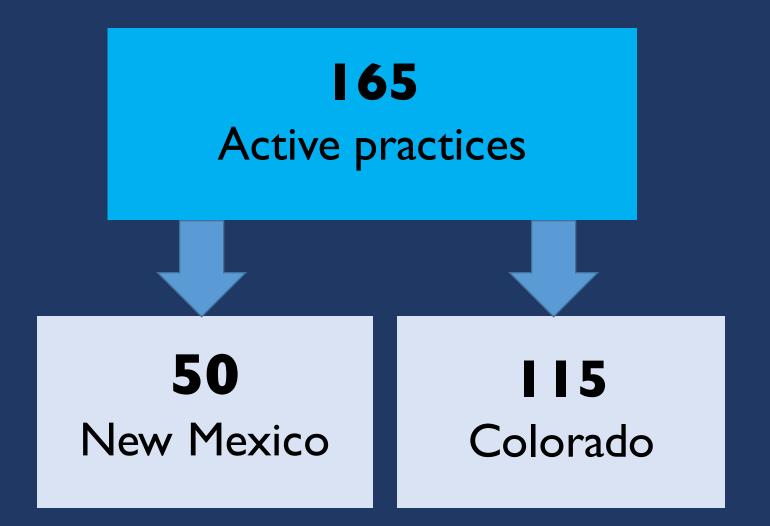


ENSW a New Mexico View





ENSW Demographics



An Overview of Practices in ENSW (Both NM and CO)

18%

solo clinician

48%

2-5 clinicians

13%

6-10 clinicians

3%

>10 clinicians

An overview of practices in ENSW

37% clinician-owned

30% Multispeciality

34% FQHCs, 8% RHCs

18% hospitalowned 69% single speciality

46% PCMH recognition



DATA COLLECTION & CLINICAL QUALITY MEASURES

Data Sources for ENSW

Clinical Quality
Measures

Practice Surveys

Practice Member Surveys

Field Notes

Implementation
Tracking Notes

Interviews & Observation

Coming Soon to a Clinic Near You

Clinical Quality Measures (CQMs)



Aspirin when appropriate



Blood pressure control

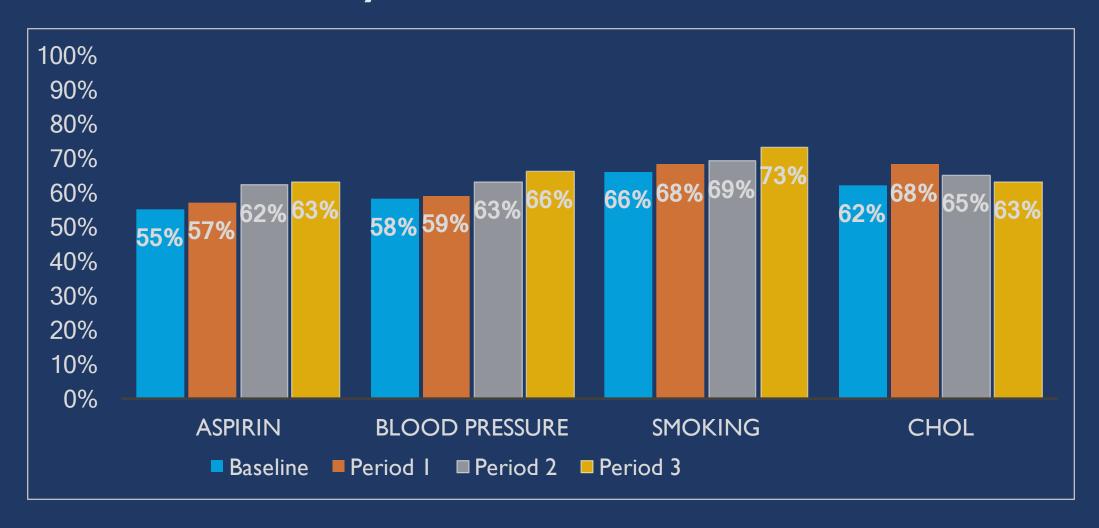


Cholesterol management



Smoking cessation

Clinical Quality Measures Over Time



^{*}significant improvement in aspirin, BP



PRACTICE SURVEY

What Are Clinics Doing for Cardiovascular Disease (CVD)?

Providing info & skills training (74%)

Role modeling

Rapid-cycling, piloting, pre-testing (27%)

Using teams

Designing care improvement processes (57%)

Reducing barriers to care (72%)

Periodic measurement of care quality (62%)

Setting goals & benchmarks (53%)

Delegating responsibilities to non-clinical staff



PRACTICE MEMBER SURVEY: 811 respondents so far

What Have we Learned So Far "Adaptive Reserve"

% strongly or somewhat agree



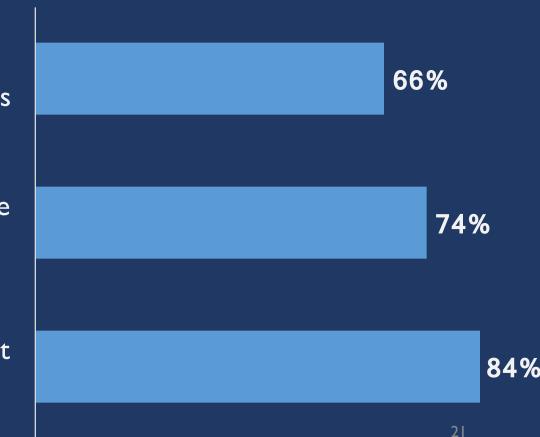
What Have we Learned So Far Addressing Patient Needs



Our practice uses data on patient expectations and/or experience when developing new services

Our practice uses data from patients to improve care

Our practice does a good job of assessing patient needs and expectations



% strongly or somewhat agree

